



Webster Public Library
Director's Report
May 11, 2022

1. Beginning in 2023, all library trustees in New York State must complete a minimum of two hours of trustee education annually. The Board should adopt a policy regarding this training prior to 2023.
2. The way holds fees are assessed has changed to provide a more positive and consistent patron experience. Starting in April, if a patron's hold is fulfilled by a Webster-owned item, no holds fee is charge, regardless of where that item is when the hold is placed.
3. This past month, there were two opportunities to get more COVID tests to distribute to the community: Karen Buck, Webster's Director of Community Programming, and Assemblywoman Jen Lunsford both provided additional COVID tests. These tests will be distributed at the circulation desk as long as supplies last.
4. The Director's Open House event was held Wednesday, April 27th in the Community Room, which was approximately half-full of members of the community, Library Board, and Town Board members (the remaining people were staff). I received good questions and I am indebted to the staff for both arranging everything for the open house.
5. At the invitation of Tom Flaherty, I will be presenting at an upcoming Town Board Workshop on Thursday, May 26th at 5:30PM; the workshops are both streamed and open to the public. The presentation will cover many of the statistics I presented at my open house, but be a deeper dive tailored for the Town Board.

Director's Meetings

- MCLS Directors' Council
- Henrietta Public Library Board
- North Ponds Park Renaming
- Sandbar Park Groundbreaking
- Town Department Heads Meeting
- Reference Meeting
- NARCAN Training

Selected Statistics

- Days Open: 26
- Circulation: 34,305 (0%)
- Door Count: 13,523 (24%)
- Reference Questions: 565 (+7%)